



Name:

Dr. Nashwa Elsayed Abdelnabi Ahmed

*Clinical Pathology Consultant, MQM, CPHQ, CPPS, CSSMBB, TeamSTEPPS Master Trainer
AVP Quality Management – Medina Health Cluster – MOH - Medina – Saudi Arabia*

Contact Data ▲:



Medina - Saudi Arabia



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Personal Information ▲:

Birth Date: 9 / 9 / 1979

Birth location: Aswan - Egypt

Gender: Female

Nationality: Egyptian.

Marital Status: Married and has three children.

Residence Location: Medina - Saudi Arabia

Language Skills ▲:

Arabic : Mother Language

English : Excellent

French : Good

Skills

- Well known hard worker & work co-operatively and proactively with team members, broad minded, non-defensive, highly motivated person, curious, initiative with sense of humor.
- Excellent Leadership Skills, Organizational Skills and Ability to Multi-Task Essential, Verbal and Written Communication Skills. Team Building Skills, Decision Making Skills, Ability to Influence Change.

Interests

- Keen of Improving the Quality of Healthcare Services to ensure the Safety of the Patients.
- Teaching, Mentoring and Education Activities.
- Reading & Research.

Professional Experience:

-  **Assistant Vice President (AVP) Quality Management (Current Job Title)**
Medina Region Health Cluster – Medina - Saudi Arabia.
From February 2021 till Now.
-  **Accreditation & Quality Director (Current Job Title)**
King Salman Ibn Abdelaziz Medical City (KSAMC) – Medina - Saudi Arabia.
From April 2022 till Now.
-  **Patient Safety & Risk Manager**
King Fahd Hospital – Medina - Saudi Arabia.
From September 2020 – April 2022.
-  **Hospital Accreditations Manager (Current Job Title)**
King Fahd Hospital – Medina - Saudi Arabia.
From August 2019 – April 2022.
-  **Laboratory & Blood Bank Quality Manager, POCT Coordinator.**
King Fahd Hospital – Medina - Saudi Arabia.
From September 3, 2016 to September 2020.
-  **Infection Control Specialist.**
King Fahd Hospital – Medina - Saudi Arabia.
From August 30, 2015 to September 3, 2016.
-  **Clinical Pathologist / Infection Control & Quality Management Specialist,**
National Lab of Aswan & Aswan Tropical Hospital – Ministry of Health – Egypt.
From May 28, 2012 to July 27, 2015.
-  **Resident of Clinical Pathology;**
Aswan Tropical Hospital – Ministry of Health – Egypt.
From November 20, 2010 to May 27, 2012.
-  **Resident of Clinical Pathology / Lab & Blood Bank Safety Officer;**
King Fahd Hospital – Medina - Saudi Arabia.
From August 14, 2008 to November 7, 2010.
-  **Resident of Clinical Pathology;**
Aswan Tropical Hospital – Ministry of Health – Egypt.
From April 7, 2007 to August 7, 2008.
-  **General Practitioner Doctor;**
Primary Health Centers - Directorate of Health Affairs/Aswan - Egypt
From 9 May 2005 to 6 April 2007
-  **House Officer Doctor;**
Assuit University Hospitals - Assuit – Egypt.
From 1 March 2004 To 28 February 2005

Qualifications

-  **Clinical Pathology Consultant**
Egyptian Medical Syndicate
-  **Clinical Pathology Registrar**
Saudi Commission for Health Specialties (SCFHS)
-  **Certified Professional in Patient Safety (CPPS) in March 12, 2022**
Institute for Healthcare Improvement IHI.
-  **Master of Healthcare Quality Management (MQM) in October 2021**
Arab Academy for Science, Technology and Maritime Transport AAST
-  **Six Sigma Master Black Belt (SSMBB) in September 12, 2020**
Anexas Europe Group.
-  **Certified Professional in Healthcare Quality (CPHQ) in December 17, 2017**
National Association for Healthcare Quality NAHQ.
-  **Point of Care Testing Coordinator Certification Program in November 2017**
American Association of Clinical Chemistry AACC.
-  **Health Care Quality Professional Diploma in February 2017**
American University for Continuing Education.
Grade : Excellent
-  **Infection Control Diploma in November 2013**
British Phoenix Academy International.
Grade : Excellent
-  **Health Care Quality Management Diploma in June 2013**
British Phoenix Academy in collaboration with ACGSSR Cairo University, Egypt.
Grade : Excellent
-  **M.Sc (Master's degree of Clinical & Chemical Pathology) in April 2012**
Faculty of Medicine – Ain Shams University – Cairo – Egypt.
Grade : Very good
-  **MB.BCH (Medical Bachelor's degree) in September 2003**
Faculty of Medicine – Assuit University – Assuit – Egypt.
Grade : Very good

Courses And Training

- ▶ **Doctorate of Quality Management Candidate** (from February 2022)
Quality & Productivity Institute, Arab Academy for Science Technology & Maritime Transport (AASTMT), Egypt
- ▶ **JCI Accreditation Training Course.** (October 2020)
- ▶ **Project Management Professional Course (Anexas).** (August 2020)
- ▶ **Train of Trainers TOT Course (AASTMT).** (January 2020)
- ▶ **CBAHI 4th Hospital Orientation Program.** (February 2018)
- ▶ **Certified Professional in Patient Safety Course.** (June 2018)
- ▶ **TeamSTEPPS Master Trainer Course (AHRQ).** (January 2018)
- ▶ **Inspection Team Leader Training (CAP).** (December 2017)
- ▶ **Quality Indicators Course.** (October 2017)
- ▶ **CBAHI 2nd Hospital Orientation Program.** (October 2016)
- ▶ **Administration, Leadership & Quality Course.** (January 2016)
- ▶ **New in Quality and Patient Safety Course.** (February 2015)
- ▶ **Infection Control & Medical Waste Management Course.** (November 2014)

Professional Experience:

- ▶ **Assistant Vice President (AVP) Quality Management (Current Job Title)**
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 Assuit University Hospitals - Assuit – Egypt.
From 1 March 2004 To 28 February 2005



Practical Experience:

Healthcare Transformation & Strategic Management:

Good Experience in Strategic Planning, Transformation & Corporate Excellence.

- Member of Medina Health Cluster Transformation Team

- ▶ Member of PHAP (Program of Healthcare Assurance & Purchasing) Preparation Team (Business Specification & Requirements Workstream Lead)
- ▶ Member of Medina Health Cluster Strategy Work Group.
- ▶ Member of Medina Health Institutional & Governmental Excellence Team.

Healthcare Quality Management & Patient Safety:

Assumes Responsibility for the Planning, Organization, Facilitation and Implementation of Quality Management & Patient Safety activities.

- ▶ Prepare the Healthcare Organization for different Accreditations (CBAHI, JCI, CAP & SCFHS Institutional Accreditations)
- ▶ Be responsible for gathering and evaluating clinical data from the organization; analyzing data for patterns and trends in care delivery; discovering the root causes for specific patient care trends.
- ▶ Training and educating the organization's staff to promote good quality practices and ensure compliance with all applicable laws and regulations.
- ▶ Working with the organization leadership in Strategic Planning with development and recommendation in plans, policies, and procedures for Quality Management, Patient Safety and Risk Management.
- ▶ Setting improvement priorities for improvement initiatives for health care services & Provide technical support for performance improvement Projects by FOCUS-PDCA, LEAN, Six Sigma improvements' Methodologies,
- ▶ Design, implement & Manage Performance Indicators & Clinical Data Programs,
- ▶ Participate as Active Member in different Administrative & Medical Hospital Committees.
- ▶ Keeping up to date with all laws and regulations;

As a Laboratory & Quality Bank Manager; Oversight the following Programs

- ▶ Preparation of CBAHI Laboratory & Blood Bank Domain.
- ▶ Point of Care Testing POCT
- ▶ Quality Control & Proficiency Testing.
- ▶ Lab & Blood Bank Orientation & Continuous Education.
- ▶ Infection Control & Safety.
- ▶ Blood Utilization Committee.
- ▶ Tissue Review Committee.

In infection control

- ▶ Preparation of CBAHI Infection Control Domain.
- ▶ Planning and assist in implementing the infection control, Risk Assessment Hospital Plans.
- ▶ Providing training and education of the infection control activities for the hospital healthcare workers by monthly session and on job education.
- ▶ Assist in updating the infection control policies in both English and Arabic language for healthcare workers.
- ▶ Assigned for doing monthly surveillance for the hospital nosocomial infection inside the critical care units.
- ▶ Construct & implement Hospital Antibigram & participate in Antibiotic Stewardship program.

Presentation And Publication

- ▶ Participation as a Presenter & Lecturer in many Symposia & Workshop in; Healthcare Quality, Infection Control, Laboratory & Blood Bank Fields.
- ▶ Submitted, Presented and Discussed an Thesis about (Prognostic Significance of CD44 as An Independent Prognostic Factor in Acute Lymphoblastic Leukemia) for the partial fulfillment of Master Degree in Clinical and Chemical Pathology - Faculty of Medicine – Ain Shams University – Cairo – Egypt (2011)

References

Dr. Hussain Ashgar;

▶ Vice President of Excellence & Quality
Medina – Medina Health Cluster - KSA
KFH Hospital Director / Quality & Patient Safety Director / Urology Consultant.
Medina – KSA
Tel. +966 55 363 6088

Dr. Mahmoud Damaty;

▶ Consultant Surgeon.
AUC Business School - Executive Education Instructor.
Egyptian Instructor for Harvard & Leadership Academy MOHP Programs.
Scholarship of Financial Transparency & Corporate Governance, MCI , INNSBRUCK
University(Austria).
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